

F&H Solutions Group's Crisis Planning Assessment

A critical tool in preparing your organization and protecting your business interests and reputation

F&H Solutions Group 



Accidents Happen

- How your organization handles a crisis should not be left to chance
- Crisis planning and crisis management are critical and necessary skills in today's business world
- With 24/7 operations and instantaneous global communications via the Internet, employees, customers, investors, competitors, vendors and regulators can all closely watch how an organization handles crisis

Practice, Practice, Practice

- Proper crisis preparation requires planning and practice
- No crisis situation is ever “by the book,” but putting your organization through regular drills is vital to making sure that your organization is prepared
- A good crisis plan is a “living” document that is constantly updated, improved and open to input and objective advice

Crisis can mean different things to different organizations

- Many think that worst cases like fatal accidents are rare and limited to certain industries
- But what about:
 - Explosions/fires
 - Service disruptions, power outages or computer glitches
 - Employee and/or customer injuries or illness
 - Product failures

Is Your Organization Ready?

- Do you have regular crisis drills?
- Does your organization strive to learn from both best practices and worst mistakes?
- Have you allowed outside experts to observe or critique your crisis planning and execution?

Your organization will be better prepared if you answer “yes” to all three questions

How F&H Solutions Can Help

- Our Crisis Planning Assessment (CPA) is designed to be a simple, cost-effective tool to provide your organization with input and expertise
- By allowing us to observe your existing crisis drill procedures, we can provide you with objective and constructive comments about your crisis preparation

Our CPA Team Has Seen it All

- Fatal accidents
- Employee injuries/deaths
- Service disruptions
- Labor actions
- Government investigations
- Bankruptcy

The Goal is Simple

- Prepare your organization to professionally handle the crisis
- Minimize the impact and disruption
- Enhance your reputation as a caring, competent organization
- Mitigate potential and financial claims that grow with mishandled crises
- Return to normal operations ASAP